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YOUR FULL NAME:

MCI F'9A5=@

ORDER NUMBER / DATE:

If a package is returned without an RMA Form, the refund may be delayed or refused.

QTY	ITEM NAME	ITEM PRICE	REASON CODE	REASON DESCRIPTION
			SELECT ONE	
			SELECT ONE	
			SELECT ONE	
			SELECT ONE	
			SELECT ONE	

REASON CODES:

1. Damaged in Transit
2. Wrong Merchandise Received
3. Arrived Too Late
4. Ordering Error
5. Too Much Product on Hand
6. Unsatisfactory Results
7. Defective Product
8. No Longer Using Products
9. Exchange for Credit

OUR SATISFACTION GUARANTEE

We want you to be fully satisfied with every item you purchase from derm.one. If for any reason you are not completely satisfied, you may return the unused portion of the product for a full refund or credit of the purchase price (less shipping charges) within 60 days from your first order on derm.one. Any order after the first order of any product will be limited to a 30 day return window from date of order.

RETURN INSTRUCTIONS:

1. Complete this Return Authorization Form.
2. Send products and Return Authorization form to:
Returns - DermOne c/o Cimetra Warehouse, 6050 Dana Way, #300, Antioch, TN, 37013
3. Must send via recorded delivery or trackable package (UPS, USPS Priority Mail, FedEx, DHL)

Please Note:

- We do not refund for any product not shipped by derm.one. If the product was purchased directly from a someone else please contact them.
- Items that are returned outside of the return policy will be discarded and no refund will be issued. For more information about our Satisfaction Guarantee, please visit our website. Once the items are received by our warehouse, a refund will be issued within 10-15 business days and an e-mail notification will be sent.